

PROJECT MANAGEMENT



Project Management

From the moment you place an order, your account will be allocated to a Project Manager who will oversee the whole process of preparing, installing and launching your system.

Cabling or networking

Whether you need a dedicated network or plan to sit IMPACT on an existing school network we will liaise with your IT manager or cabling contractor to ensure that they are equipped with the relevant cabling instructions. Before 'going-live' we will install hardware units and test the system for operability in situ.

School database

All system users will have their accounts set up on the system prior to delivery. We will provide detailed instructions specifying the required information and format. Typical information for a pupil includes: name, year, class, dietary restrictions, spend limits & free meal allowance. A supervisor's allowance can be set and activated on nominated days of the week.

Product list, product groups and prices

We provide detailed instructions for the provision of the information we need to set up your system and POS tills with the relevant products and prices. Products can be coded and grouped according to your requirements and different pricing levels can be operated (e.g. pupils, supervisors and hospitality). VAT will be applied to adult purchases only.

Cards

If you plan to use our magnetic strip swipecards (as opposed to sourcing smartcards from a third party, as part of a citizen smartcard scheme for example) then we will liaise with you to ensure that the card is right for you. Graphics representing the school, authority or caterer can be used to distinguish the card. Our standard card only carries the user's number, your selected graphics, and a 'return if found' address. You may wish to incorporate users' photographs and/or name, or ask us to liaise with a third party supplier (e.g. access control or library management system) to ensure that one card can have multiple use.

Cards will be printed, batched and dispatched to the school for distribution (usually via form group or registration class) prior to launch, so that users can load cash onto their accounts. Hospitality and spare cards will also be provided.



Biometric Registration

Should you decide to adopt the increasingly popular biometric solution (fingerprint recognition), we will arrange for personnel to visit your premises to register all planned users. An individual registration is a very straight forward process which can be completed simply and quickly, but we feel that it is best for us to complete the first mass registration process because of the time involved in registering a whole school, and because it presents an opportunity to provide training to school staff.

Fingerprint registration typically takes between 2 and 4 days depending on the size of the school roll, and how well organised the process is. We will need a dedicated space with a continuous and orderly supply of users.

Photography

As with fingerprint recognition, we can also arrange to take photographs of users if required; either for use on the POS Touchscreen terminal or on a card.

Should you decide to use fingerprint recognition alongside photographic confirmation, we can arrange to take photographs during the fingerprint recognition process.

Bespoke features

Any other bespoke details required for your system, such as: integration with other school suppliers, adoption of specialist smartcards, networking links to a central office, or organising online payments through public sector or third party internet portals, will also be built into the project management programme.

During these processes our engineers will build your system and install your databases in readiness for installation and going-live. Installation and 'in situ' testing typically takes place the week prior to going-live.

For further details of the going live and training see our brochure "Going Live and Training."

Sales Enquiries

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Or visit our website at www.crbsolutions.co.uk or contact our head office on 0131 440 6100 to discuss your requirements.

