

CREDENTIALIALS



CRB Solutions, the trading name of Cash Registers (Buccleuch) Limited, was founded in 1963 to provide cash management and accountancy systems to the hospitality and education sectors. We developed our first cashless payment system in 1993 after being invited by one of our clients to develop a system that would remove cash from the school playground, and alleviate the stigma sometimes associated with free school meals. Since then we have continued to develop the schools payment system, under the brand name IMPACT, to the point where it has become the main focus of our business.

We are the only specialist in the field and the UK market leader with a million users in over 1700 schools.

We provide Primary and Secondary School systems. Although the user interface at the heart of the system is consistent throughout the whole estate, the hardware configuration adopted for each client is bespoke, reflecting their needs and circumstances.

We believe that we provide the best system and value for money available to our clients. After-sales support is critical to the effective operation of a cashless payment system, so we dedicate as much effort to maintaining high standards in this field as we do to developing the system itself.

Given that support is a critical factor to the success of our clients' operations and our own business, we took a view that the much of England and Wales would benefit from being serviced not from Loanhead but from an operation in the heart of England. To this end we invited Birmingham-based Cunninghams, with whom we have a long-standing relationship of over 30 years, to accept the exclusive rights to service England (excluding the North East) and Wales. We continue to service Scotland, the North East of England and Northern Ireland from our base in Loanhead just outside Edinburgh.

We work closely with Cunninghams to ensure that the continued development of IMPACT reflects nationwide demands and always seek to ensure that we can meet any client's needs.

A key element of our strategy is that we provide future-proofed systems that can be modified in the future to suit evolving technical requirements. For example, we seek to:

- Adopt any user recognition methodology (swipecard, smartcard or biometric)
- Integrate with complementary services (access control, stock control, library management)
- Facilitate head office reporting (via modem or broadband based VPN)

We also maintain a dialogue with clients and providers of nutritional analysis modules to ensure that we can assist clients to deliver government directives in relation to healthy eating and nutritional standards.



Credentials

- UK market leader
- Over a million users in more than a 1500 schools
- Founded in 1963
- 4 owner/directors with over 80 years experience
- First school system installed in 1993
- Highest quality hardware and software
- Total commitment to after sales support
- Open, flexible solutions
- Biometric, card and cardless solutions available
- Offices in Edinburgh and Durham. Cunninghams offices in Birmingham, Belfast and Nairn

Testimonials

"We've worked with CRB for the last 5 years and they have proved to be an able and effective partner. Impact is a very robust and mature system that manages our cashless service with ease. We have looked at many similar products but no company could meet our needs with such flexibility. I have no hesitation in commending CRB for great service and a great product."

Brendan Murphy of Glasgow City Council

"The system is in 23 schools and is proving hugely successful, increasing revenue by 15% to 20%."

Bill Kennedy of Tayside Contracts

"As a three star local authority, we are proactive and progressive in our approach, and only work with suppliers who have the same attitude. With CRB, not only do we have a supplier that shares our enthusiasm for customer service, they are also generous with sharing their knowledge and expertise. The excellent training and support offered by CRB, made sure that we are all competent and confident when using the equipment."

Colin Ranson of Sunderland City Council

Sales Enquiries

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Or visit our website at www.crbsolutions.co.uk or contact our head office on 0131 440 6100 to discuss your requirements.

