

## HASLAND HALL CASE STUDY



### CARD INTEGRATION

Hasland Hall Community School in Chesterfield integrated Impact into its existing swipecard system and experienced a revolution in its meal time service.

### Objective

Pupils were already using electronic swipe cards for registration in lessons at Hasland Hall in Chesterfield. When Assistant Head Ian Jones looked at Impact he was so impressed by its capabilities that he wanted to adopt the system, but didn't want to introduce another set of cards.

### Solution

In schools where there is no existing swipe or smart card Impact can be operated by magnetic swipecards provided specifically for the high-volume, high-speed use required in the dining room. However, Impact can be activated by any similarly effective user recognition solution. In this instance the installation was handled by Cunninghams who distribute and support Impact throughout much of England and Wales. The process of integrating Impact with Hasland Hall's existing swipe card was straightforward. Assistant Head, Ian Jones, said: "Integration with our current swipe cards was no problem & meant we didn't have to start all over again."

### Outcome

Once the system was installed Ian welcomed the additional benefits Impact brought to the school: "There's no cash handling which means pupils are not carrying their dinner money around with them, meaning money isn't being stolen and as pupils' photos are displayed on the screen, if cards are lost or stolen they cannot be used by anyone else."

Ian also noted the added value to the card: "Fewer children forget their swipe cards for registration."

The stigma of free school meals has also been alleviated: "Before Impact, pupils entitled to free school meals had to sign a sheet. Now they use their card and the system recognises their meal is subsidised, this has led to more children taking up their free school meal entitlement."

Sue Wills, who heads up the school's catering staff says: "It has speeded up the delivery of service at meal times - with over 760 meals served each day, this is a welcome benefit."



## Credentials

- UK market leader
- Over a million users in more than a 1500 schools
- Founded in 1963
- 4 owner/directors with over 80 years experience
- First school system installed in 1993
- Highest quality hardware and software
- Total commitment to after sales support
- Open, flexible solutions
- Biometric, card and cardless solutions available
- Offices in Edinburgh and Durham. Cunninghams offices in Birmingham, Belfast and Nairn

## Testimonials

"We've worked with CRB for the last 5 years and they have proved to be an able and effective partner. Impact is a very robust and mature system that manages our cashless service with ease. We have looked at many similar products but no company could meet our needs with such flexibility. I have no hesitation in commending CRB for great service and a great product."

**Brendan Murphy of Glasgow City Council**

"The system is in 23 schools and is proving hugely successful, increasing revenue by 15% to 20%."

**Bill Kennedy of Tayside Contracts**

"As a three star local authority, we are proactive and progressive in our approach, and only work with suppliers who have the same attitude. With CRB, not only do we have a supplier that shares our enthusiasm for customer service, they are also generous with sharing their knowledge and expertise. The excellent training and support offered by CRB, made sure that we are all competent and confident when using the equipment."

**Colin Ranson of Sunderland City Council**

## Sales Enquiries

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